

VEKA EUROVIEW WINDOW AND DOOR 25 YEAR LIMITED WARRANTY

Basic Warranty - VEKA warrants that properly installed Euroview Windows and Doors will be free from defects in materials or workmanship that will substantially impair operation or performance.

COMPONENT	PROTECTION	COVERAGE	REMEDY
Vinyl Frames	Won't rot, peel chip, flake, blister, corrode, absorb moisture, or be consumed by insects.	25 Years	Full Replacement Labor is Excluded
Painted and/or Laminated Vinyl Frames	Won't peel, chip, flake Won't discolor unevenly	10 Years	Full replacement of frames No labor, no freight
Insulated Glass	Free from visible obstruction through the glass caused by the failure of the glass air seal.	0-2 Years	Full glass replacement including freight & labor
		2-5 Years	Full glass replacement including freight, No labor
		5-10 Years	Glass replaced at 50% of the current list price of the glass. No Freight. No Labor
Insulated glass with internal blinds or shades	Free from visible obstructions through the glass caused by the failure of the glass air seal	Over 10 Years	VEKA will assist in locating replacement glass
Laminated Glass	Free from visible obstructions through the glass caused by the failure of the glass air seal	5 Years	Full replacement of frames No labor, no freight
Glass Cracks	Free from visible obstructions through the glass caused by delamination	5 Years	Full Replacement No Freight, No Labor
Glass Cracks	Free from spontaneous stress cracks not involving impacts	1 Year	Full Replacement No Freight, No Labor
Glass Cracks	Free from defects in materials and workmanship	5 Years	Full Replacement No Freight, No Labor
Hardware	Free from defects in materials and workmanship	5 Years	Full Replacement No Freight, No Labor

VEKA EUROVIEW WINDOW AND DOOR 25 YEAR LIMITED WARRANTY

WARRANTY EXCLUSION

- VEKA Inc. is not responsible for failure loss or damage due to...
- Any uniform fading or color change due to normal weather conditions (which may vary according to geographic location) since normal weathering will cause any surface to gradually fade or darken.
 - Vandalism, acts of God, fire, flood, riot, war, abuse, neglect or misuse, chemical or airborne pollutants such as acid brickwash, rain or salt.
 - Slight scratches, color variations, imperfections, curvature or waviness in the glass.
 - Damage caused by extreme artificial temperature buildup.
 - Screen damage due to normal wear and tear, misuse, abuse, insect or animal activity.
 - Conditions arising from failure or absence of proper caulking during installation.
 - Conditions arising from improper storage, handling, installation, mulling, glazing, sealing and/or maintenance.
 - Exposure to high humidity areas such as pools, hot tub, greenhouses etc.
 - Product being subjected to conditions outside the product design limitations.
 - Improperly installed security systems.
 - Application of after market films to glass surfaces.
 - Structural settlement, movement or vibration.
 - Non factory applied finishes.
 - Mechanical abrasion to finishes.
 - Products that have not been paid in full.

LIMITATION OF WARRANTY

Failure to comply with VEKA Inc. installation and maintenance instructions voids all warranties. Neither VEKA nor seller may make any other warranties expressed or implied. All other warranties including without limitation, the warranties of merchantability and fitness for a particular purpose are hereby expressly excluded. In no event will VEKA be liable for any incidental, consequential or special damages resulting from the sales installation or use of any VEKA products.

LIMITATION OF REMEDY

The exclusive remedy of the buyer and the sole liability of VEKA for any and all claims, losses, injuries or damages resulting from the sale, installation or use of the VEKA products shall be at the option of VEKA, the repair or replacement of the product or the return of the original purchase price. In no event shall the liability of VEKA exceed the price paid for the product. Unless otherwise stated, the shipping cost removal, installation, reinstallation or disposal of any warranted products.

CLAIMS PROCEDURE

To obtain warranty service, you should notify VEKA in writing of the nature of your problem. In your written notice, please provide the date of the purchase and the sticker information from the window(s) / door(s) in questions. In some cases you may be required to ship the defective part, component, or window(s) / door(s) back to the dealer, distributor, or factory for repair transportation or freight charges prepaid. Shipping of any replacement part back to the dealer or homeowner is F.O.B. replacement part origin. You must pay for the labor costs of removal, installation or reinstal-

lation of the part or component, or the entire window and door, if necessary, in order to effect the repair. In the event of such repair or replacement, the remaining warranty period of the original warranty shall apply to the replacement part. If no warranty period remains, the new part shall be warranted for 12 months. If VEKA no longer manufactures the identical part or component, VEKA reserves at its option, the right to substitute a part or component of equal value as a replacement.

VEKA MAKES NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND WHATSOEVER EXPRESSED OR IMPLIED, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

The parties hereto irrevocably waive any right to trial by jury in any action or proceeding to enforce or defend any rights under or in connection with this guaranty or arising from any dispute or controversy in connection or related to this guaranty and agree that any such action or proceeding shall be tried before a court and not before a jury.

VEKA's maximum liability hereunder is limited to the current wholesale price of the defective window(s) / door(s). In no event shall VEKA be liable for any consequential, indirect, incidental or special damages of any nature arising from the sale or use of such window in contract, tort, strict liability or otherwise. No change, written or verbal, in this Warranty is authorized by VEKA.

This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.